



INDIAN INSTITUTE OF BANKING & FINANCE

(ISO 21001:2018 Certified)

PROFESSIONAL DEVELOPMENT CENTRE LUCKNOW

Launches training programme on

“COMBATING CYBER FRAUDS THROUGH ROBUST KYC/AML/CFT PRACTICES”

MODE: Virtual Mode

Dates: 10th and 11th August 2026

The infographic is titled "COMBATING CYBER FRAUDS THROUGH ROBUST KYC/AML/CFT PRACTICES". It features a central shield with a padlock icon, surrounded by various icons representing cyber threats like phishing, scam, identity theft, and money mules. A man is shown being handcuffed by a person in a hoodie. The infographic also includes a flowchart of the KYC/AML/CFT process: Customer Identification (KYC) → Customer Due Diligence (CDD) → Transaction Monitoring → Suspicious Activity Reporting (SAR) & Record Keeping. It lists key practices: Stronger KYC, Smarter AML, Secure Future; Protecting Customers, Protecting Financial System. Other elements include a "STOP MONEY MULES" section with a donkey icon and the text "DON'T TRANSFER. DON'T RECEIVE. DON'T GET INVOLVED.", a "FRAUD BLOCKED" section with a laptop icon, and a bottom section with icons for Strong Controls, Employer Awareness, Ethical Conduct, Regulatory Compliance, and a tagline "A SECURE TODAY FOR A TRUSTED TOMORROW".

“Individual participant can also register for the programme at their own cost and submit details as per Annexure II”

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“COMBATING CYBER FRAUDS THROUGH ROBUST KYC/AML/CFT PRACTICES”

BACKGROUND

The Indian Institute of Banking & Finance (IIBF) is a professional body founded in 1928, now in its 97th year of service to the banking fraternity in India, has always strived to pursue its mission of developing professionally competent bankers and financial services professionals. The flagship courses of the Institute, JAIIB and CAIIB and RBI mandated capacity building courses in the specialized domains of Treasury, Credit Management, Risk Management, Foreign Exchange and Accounting & Audit are presently offered to Banking & Finance professionals. Indian Institute of Banking & Finance is an ISO 21001:2018 Certified Institute.

The Institute has also been focusing on developing customised Certifications for banks for upskilling and cross-skilling of Bankers, depending on the knowledge and skill-gap identified in consultation with the bank itself. Also Diploma and Certification courses are offered to upgrade the competencies of the Banking and Finance Professionals in specialized fields like Credit Management, MSME, Compliance, KYC/AML, Digital Banking, Cyber Security, Advance Wealth Management, Risk Management, NPA Management etc.

IIBF also has state-of-the-art training facilities at its Leadership Centre at Mumbai. It also has six Professional Development Centres (PDCs) at Chennai, Delhi, Kolkata, Mumbai, Guwahati & Lucknow conducting training sessions in virtual mode and physical training classes, covering all topics related to banking & Finance.

PURPOSE

The Programme envisages training Bankers and Finance Professionals about Cyber Frauds, Digital Literacy & Cyber Hygiene and KYC/AML/CFT for a better understanding of the customers.

The operating officials in the Field and officials from Regional Office/Zonal Office have to understand the importance of KYC/AML/CFT and Technology based products, which play pivotal role in customer service. They have to understand the havoc being played by Mule Accounts and the role of bankers to put a stop.

This programme is unique in its nature as creating awareness about KYC/AML/CFT, Cyber Crimes, Modus Operandi, Mule Accounts etc. and ways to keep every stakeholder of Banking & Financial Institutions safe through Experts in the field, is the essential for securing financial assets against rising online frauds like phishing, malware and keep all the stakeholders safe.

Customer Identification and customer location play a major role in KYC/AML/CFT compliance and reducing the number of frauds through strict verification of documents.

IMPORTANCE IN BANKING

With the rapid increase in digital payments and UPI transactions, staff & customers of the Banks are prime targets for cybercriminals. Cyber hygiene ensures that users can confidently navigate digital platforms, reducing the risk of financial loss and data breaches. According to the Department of Financial Services Digital Payment Transactions have grown to 18592 crores in number and Rs. 3658 Crore in value 2023-24 hence the risk has also grown multiple times.

OBJECTIVES

The programme focuses on the Banker's understanding of:

- The KYC/AML/CFT guidelines in letter and spirit.
- Cyber-crime, cyber frauds and hygiene
- Significance of technology-based banking products
- Alternate delivery channels- payment systems
- Mule Accounts and the dangers posed by them
- How with little alertness, proper KYC of the customers and complying with guidelines can keep everybody safe.
- The emerging technologies and rise of frauds therein.

CONTENT OVERVIEW

- Customer Identification and Customer due diligence
- Meaning and significance of KYC /AML/CFT and Cyber Crime
- Types of Cyber Crimes, Modus Operandi of Cyber Crimes
- Significance of Technology based banking products - Alternate Delivery Channels - Payment systems - UPI payments and how they enable an easy and instant connect with the customer session.
- Cyber Security Landscape and Meaning and Application of Cyber Hygiene in banking.
- Legal Framework dealing with KYC/AML/CFT and Cyber Frauds, Cyberlaws, IT Act 2000, DPDP Act 2023 and reporting framework.
- Anti Money Laundering and Terrorism Financing
- Understanding of Mule Accounts and precautions to be taken
- Safeguards developed by Bank Management and the Regulatory System on guarding against Cyber Frauds and ensuring Digital Hygiene
- Customer Connect and communication with customer and updation of Data in the present digitally connected world.
- Significance of electronic records and digital footprints on communication channels

METHODOLOGY

Expert Lectures, Case Studies, Discussions & interactions and sharing of experience by Senior Bankers & Experts.

TARGET GROUP

Bankers in PSU/RRB & Co-op Banks and Private sector, Foreign banks, Small Finance Banks,

NBFCs working in Branches/Controlling Offices overseeing Operations including Deposits/Credits/Remittances, Risk Management, Delivery channels and other areas.

DURATION

2 Days: 10th to 11th August 2026

Timings: 9:30 AM to 5:30 PM

FEES

Rs. 5,000/- per participant plus GST @ 18% aggregating to **Rs. 5,900/- (Rs. Five Thousand Nine Hundred Only)** (In case of TDS deduction, please send us TDS certificate).

Programme fees may be remitted to the credit of Institute's account as given below:

- **Bank, Branch:** State Bank of India, Vidya Vihar (West), Mumbai
- Account No: 37067835430 IFSC code: SBIN0011710
- (PAN No: AAATT3309D and GST No. 09AAATT3309D1ZQ)

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)

Participation Certificates will be provided to all participants upon successful completion of training programme.



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NOMINATION FORM FOR ORGANIZATION NOMINATING THE PARTICIPANTS

Programme title: “COMBATING CYBER FRAUDS THROUGH ROBUST KYC/AML/CFT PRACTICES”

Date: 10th to 11th August 2026

Programme type: Virtual Mode

Details of nominee(s):

Sr.	Name	Designation	Contact Whatsapp	Email

Name of Bank/FI: _____

Address: _____

GST Details of nominating Bank/FI: _____

Name, Designation of nominating official: _____, Phone No.: _____

FEES

Rs. 5,000/- per participant plus GST @ 18% aggregating to Rs. 5,900/- (Rs. Five Thousand Nine Hundred Only) (In case of TDS deduction, please send us TDS certificate).

Programme fees may be remitted to the credit of Institute’s account as given below:

- **Bank, Branch:** State Bank of India, Vidya Vihar (West), Mumbai
- **Account No:** 37067835430 **IFSC code:** SBIN0011710
- **PAN No:** AAATT3309D and **GST No:** 09AAATT3309D1ZQ

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)

For nominations/enquiries, please contact: Mr. Abhay Kumar, Mr. Udit Negi, Mobile: 9340666010, 8077847373

Email: head-pdclko@iibf.org.in; se.pdclko1@iibf.org.in



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NOMINATION FORM FOR SELF SPONSORED CANDIDATES

Programme title: “COMBATING CYBER FRAUDS THROUGH ROBUST KYC/AML/CFT PRACTICES”

Date: 10th to 11th August 2026

Programme type: Virtual Mode

Details of nomination:

Sr.	Name	Designation	Contact Whatsapp	Email

Name of Bank/FI employed with: _____

Address of Bank/FI: _____

UTR No. with date of payment: _____

FEES

Rs. 5,000/- per participant plus GST @ 18% aggregating to Rs. 5,900/- (Rs. Five Thousand Nine Hundred Only) (In case of TDS deduction, please send us TDS certificate).

Programme fees may be remitted to the credit of Institute’s account as given below:

- **Bank, Branch:** State Bank of India, Vidya Vihar (West), Mumbai
- **Account No:** 37067835430 **IFSC code:** SBIN0011710
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